

Machine Design Frequently Asked Questions

1. I am a Vectorworks Machine Design software user and I want to get Vectorworks 2012. What should I do since the Machine Design product has been retired?

You should trade-up to Vectorworks Designer software. The Vectorworks functionality previously available in the Machine Design application is now in Vectorworks Designer software. It is also possible to side-grade to the Vectorworks Architect, Landmark or Spotlight Design Series products if you prefer an industry-specific design solution. Please contact your [local Vectorworks distributor](#) to get your software and learn about special pricing.

2. Can I buy an older version of Vectorworks Machine Design software?

As of September 14, 2010, with the release of Vectorworks 2011, the Vectorworks Machine Design product is no longer for sale. Instead, you should purchase Vectorworks Designer, Architect, Landmark, or Spotlight software. The Vectorworks functionality that was part of the Machine Design application has been incorporated into these Vectorworks Design Series products.

3. Can I upgrade my Machine Design software to Vectorworks Architect?

You can side-side your Machine Design software to Vectorworks Architect. Special one-time pricing is available. Please contact your [local Vectorworks distributor](#) for details.

4. Can I upgrade my Machine Design software to Vectorworks Landmark?

You can side-grade your Machine Design software to Vectorworks Landmark. Special one-time pricing is available. Please contact your [local Vectorworks distributor](#) for details.

5. Can I upgrade my Machine Design software to Vectorworks Spotlight?

You can side-grade your Machine Design software to Vectorworks Spotlight. Special one-time pricing is available. Please contact your [local Vectorworks distributor](#) for details.

6. Can I add or remove Renderworks when I go from Vectorworks Machine Design to Vectorworks Designer, Architect, Landmark, or Spotlight software?

Yes. Renderworks can be added or removed when you transition from Vectorworks Machine Design to a Vectorworks 2012 Design Series product. Please contact your [local Vectorworks distributor](#) for details.

7. Can I add Vectorworks Service Select when I transition to a new Vectorworks product from Machine Design?

Yes, if Vectorworks Service Select is available in your country, you may add it to your order when going from Vectorworks Machine Design software to Vectorworks 2012 Designer, Architect, Landmark or Spotlight software. Please contact your [local Vectorworks distributor](#) for details.

8. How can I add another Machine Design license to my office?

Since Vectorworks Machine Design is no longer for sale, you should contact your [local Vectorworks distributor](#) to discuss your needs for the additional license.

9. My software is “Designer for Machine Design” what does that mean?

Your software is our top-of-line Vectorworks Designer software. It is named “Designer for Machine Design” because your software upgrade path was from Vectorworks Machine Design to Vectorworks Designer.

10. Can I return Vectorworks Machine Design software for a credit or refund now that the product has been retired?

Refund and credits are not available. However, you can transition to a Vectorworks 2012 Design Series product at special pricing. The Vectorworks Design Series products contain the features, tools, and commands that were part of Vectorworks Machine Design, as well as many other useful tools and features.

11. Are there plans to further update any Machine Design tools, commands, and features in future Vectorworks releases?

There are no plans to do further development on Machine Design specific functionality; however, we will continue to support existing functionality of Machine Design found within the Design Series workspaces.

12. Do I have to transition all of my Vectorworks Machine Design licenses to a Vectorworks Design Series product at the same time?

No, each license is individual and may be upgraded as needed; however you should consider updating your software as soon as possible to take advantage of the special pricing available and the added functionality provided by our Vectorworks Design Series software.

13. Have you removed any of the Machine Design functionality from Vectorworks?

No, all of Vectorworks Machine Design tools, features, and commands have been incorporated in the workspaces of the Vectorworks Design Series products.